

SIGNATURE

HEARING BALANCE^{PLLC}

We are often faced with challenges that require us to implement contingency plans to sustain our operations and minimize customer impact. The current COVID-19 (Coronavirus) situation is no different.

As of today, we are operating under a “business as usual” standpoint with no impact to our normal operations. We are closely monitoring the situation and are in touch with our vendors. We will alert you if we foresee any changes or disruptions to our business that may affect yours.

We, of course, also need to ensure the health and safety of our own employees, so we will continue to follow the guidelines and recommendations of the CDC as changes occur or should the situation worsen. We are having weekly internal meetings to safeguard the well-being of our employees and customers and to develop plans for various scenarios to lessen any business impacts to you.

We will continue to send additional communications to you as needed.

Thank you for your support and patience as we continue to navigate this evolving situation.

Sincerely,

Signature Hearing & Balance